

# AMP

American Metal Processing Co.

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## PROCESSING CLAIMS POLICY AT AMERICAN METAL PROCESSING (AMP)

- 1) Coils that do not meet customer requirements will be run up to 10% of the coil (unless instructed otherwise). If the coil still does not meet requirements:
  - a) Master coil will be cropped and pulled from the Slitter/Cut-to-Length Line.
  - b) Customer will be charged a pull charge for line time spent on the coil.
  - c) AMP personnel will document the reasons for pulling the master coil. (The resultant "pup coil (s)" will be kept a maximum of two weeks after reporting to the customer). After two weeks, the coil will be scrapped.
- 2) AMP will not be responsible for slit mults from coils that have a mill edge or other edge conditions due to the shape or lack of trim.
- 3) Thickness of coils will be checked at the start and finish of each coil. It is the responsibility of the customer to apply steel that meets their requirements.
- 4) Heads and tails will be cropped if there are shape issues that may cause damage to our processing equipment and anything less than 2,000 lbs. will be scrapped and not made into a pup coil, in the case of slitting.
- 5) During slitting, great care is taken to ensure a good slit edge, however there are some conditions that occur because of the grade or shape of the incoming steel that cannot be helped (rough edges, etc.). If there is a problem with a slit edge because of our process, the steel will be re-worked at no charge to the customer. If a steel condition causes a coil to crash on line, or there is a need to cut the steel to create good material, AMP will not accept any claims responsibility for the cost of the steel.
- 6) All master coils being slit must have a minimum of 5/8" of trim per side. Some jobs may be accepted with less trim, but no debits will be accepted on any coils that do not meet the trim requirements.
- 7) Quality requirement needs should be described on the purchase order if anything more than ASTM Standard is required.

### Stored Coils

Coils that have been processed and have been in storage will not be guaranteed against rust after 30 days. If a coil is rusty that is going to be shipped out, the customer will be notified as to approve the material for shipment or okay the charge to clean the coil (s) up for shipment on any material over 30 days old. Cleaning the coil is to remove the inside and outside laps of the master coil only. A charge of \$150 will result.

### Coils Processed at AMP

- 1) We attempt to witness everything we can on customer coils and alert the customer to any questionable coil conditions. While processing your material we do inspect and record any coil conditions that are seen and supply you with a report. We cannot accept claims for any conditions that were not caused by one of our processes. It is impossible to achieve 100% visual inspection therefore, AMP cannot be held responsible for any conditions that processes did not induce and did not report on.
- 2) No consequential or incidental damages accepted.
- 3) These terms are in effect upon processing and can only be altered if agreed upon by AMP in writing.
- 4) No other terms take precedent.

### Filing a Claim

When requesting consideration for a claim, the following information must be provided:

- AMP coil number
- Samples or clear pictures of the coil condition

When a debit for material is agreed upon, the cost of processing material may be waived. The cost of the steel will only be considered if there was gross negligence on the part of AMP.

No claim will be considered after one month from material shipment.

If you have any questions regarding our claims policy, feel free to contact Chuck Sheppard at 216-486-4600.